

XINTEC RAlite™

XINTEC's RAlite™ is a modular revenue assurance tool designed to allow Communication Service Providers (CSPs) to benefit from optimal protection against revenue leakage. Its architecture and structure make it scalable, allowing it to match the size of any business and grow as the business grows.

The problem - implementing an effective RA strategy

Revenue leakage is a fact of life for CSPs and it can vary between the best in class figures of less than 0.5% of revenue to more than 10% according to industry sources. Many of these leaks are inadvertently created as systems, people and processes strive to make their individual areas more efficient and effective, or drive for improved margins.

Although CSPs recognize the need to do something to ensure accurate billing, there will always be alternative ways of tackling the problem depending upon the conflicting demands of the business, as outlined in the white paper "Revenue Assurance for Smaller Players" (see www.xintec.com/market.html).

Whichever method you choose - RAlite™ has the solution.

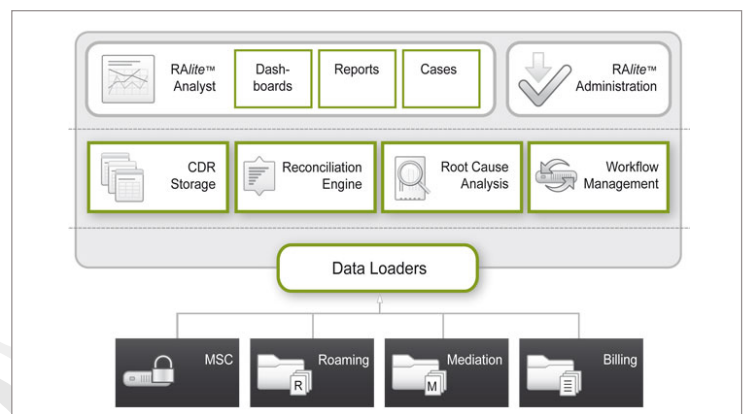
What does RAlite™ offer?

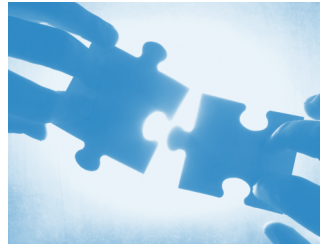
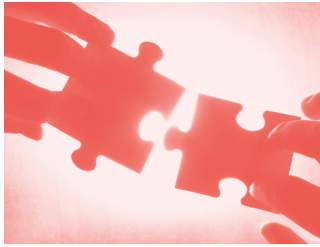
RAlite™ is an easy-to-deploy revenue assurance system that was designed to assist CSPs with their usage and subscription assurance. It identifies and measures leaks between the different elements of their system and hence enables the operator to take the required action to manage those leaks in a timely manner.

The system can automate existing manual reconciliation, providing additional auditing and drill-down capabilities. As well as capturing the on-going benefits from the existing work, it also frees up the RA team to address other areas of leakage, which, in turn, can subsequently be automated using RAlite™.

It can also be integrated with existing tools, such as test-call generators, to ensure that any existing capital projects are not compromised.

RAlite™ loads data from various network elements, such as MSCs/IN platforms, SS7 signalling probes, GPRS nodes, mediation systems and test-call generators, to perform checks and reconciliation, highlighting areas where there is a mismatch in the data supplied. The system provides a set of collection, reconciliation and reporting features, linked to an intuitive dashboard.





Solution overview

Don't know where to start or how big the problem is?

The *RA/ite™* HealthCheck is the answer. This check takes a snapshot of the performance of the systems and, using *RA/ite™*, analyzes the results to present a quantitative estimate of the inaccuracies. While onsite, the XINTEC expert also reviews the supporting processes to provide an assessment of their effectiveness.

Recognizing that this is only a snapshot, this solution provides valuable information to management on the monetary value of the inaccuracies, potential improvement areas to the business processes and how much should be invested in acquiring a suitable system.

Just looking for a tool?

RA/ite™ is architecturally lightweight and compact: the system can be deployed quickly and easily across most types of operator, reducing the time before the operator starts to see benefits, and hence improving the return on investment. *RA/ite™* is designed to be flexible and scalable. It has a clearly defined roadmap of future modules and developments aimed at keeping it at the forefront of the revenue assurance discipline. This solution is ideal for those who wish to retain and develop in-house expertise on maximizing the opportunities *RA/ite™* offers.

Worried about keeping pace with the changing requirements of the business?

RA/ite™ Plus is the answer. This option provides the system plus the services of an expert on a regular basis to review the business needs with the existing installation. The expert will provide guidance on how it can be developed to cover the emerging threats and provide additional training on how to exploit the system. Where appropriate, the expert will work with the local team to prototype new reports/procedures. This solution allows the client to tap into skills and expertise of individuals who are experts in *RA/ite™* and revenue assurance as the business continues to evolve and new challenges emerge.

Need to keep the operating costs down?

RA/ite™ Bureau comprises a team of analysts capable of monitoring systems remotely. Using secure log in processes, the local *RA/ite™* system is remotely managed by XINTEC's own specialist analysts. These analysts interact with local resources to address and correct problems as they are identified. This solution allows the client to utilize their in-house resource on non-system based tasks, comfortable in the knowledge that any problems identified by the system will be followed up.

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